



**Role:** Senior Landowner Liaison Officer

**Area:** Major Projects

**Location:** Cork

**Duration:** Permanent **Salary:** Competitive **Ref:** 234M18

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Ervia is a commercial semi-state company which provides strategic national gas and water infrastructure and services in Ireland, through our regulated businesses, Gas Networks Ireland and Irish Water. Ervia directly employs over 1,600 people who deliver services to 1.6 million customers daily. Our infrastructure supports economic and social development, protects the environment and enhances the health and quality of life of the Irish people. Ervia has established a Major Projects business unit responsible for ensuring the delivery of Major Strategic Capital Projects, with an estimated portfolio value of c. €1.5b, across Gas and Water in the Group.

### **The Role:**

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Reporting to the Major Projects Wayleaves Manager, the Senior Landowner Liaison Officer will support the activities associated with land and wayleave acquisition for the projects within the Major Projects Function. This role will involve collaboration with Project Managers and Project Engineering Consultants with particular emphasis on building relationships with affected landowners and overseeing the activities of the Land Agency Services Provider from a landowner liaison perspective.

### **Duties and Responsibilities:**

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- Readiness activities for landowner engagement associated with wayleaves and site acquisition on each project including landowner verification process.
- Consult with Consulting Engineers and Agronomists on technical issues affecting landowners.
- Responsible for managing the interests of Major Projects regarding landowner issues arising from planned projects, including all ancillary works associated with projects.
- Lead the day-to-day communication activities on the ground between the Wayleaves Team and landowners, attend meetings and oversee prompt responses to queries.
- Responsible for keeping landowners and their agents up to date on projects or planned works that may impact upon them.
- Maintain and develop relationships with landowner representative organisations with regard to planned works.
- Responsible for managing the co-ordination of any land remedial works such as drainage, fencing issues, landowner complaints to resolve to a satisfactory conclusion in conjunction with the Land Agency services provider.
- Responsible for overseeing the resolution of all issues escalated from the Land Agency Services Provider from an agricultural perspective.
- Escalate risks and issues as appropriate to the Wayleaves Manager.
- Coordinate the delivery of landowner updates and communications and liaise with the project communications teams as appropriate.
- Provide technical input to all Code of Practice documentation and maintenance of Wayleaves policies, processes, procedures relating to landowner engagement.
- Review all landowner crop loss and disturbance claims in conjunction with project Agronomist.
- Liaise with Wayleaves Team on queries raised by landowners and their Solicitors, Valuers, Agronomists etc.
- Plan and optimise the availability of sufficient Landowner Liaison Officer Resources to meet supervision requirements during contractor mobilisation, pipeline construction phase, land reinstatement process and final account assessment.

- Assist and support Project Manager and Consulting Engineers in final account assessment, completion of snag list, release of retention with regard to construction contract.
- Any other duties as required.

### **Knowledge, Skills and Experience:**

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- Proven technical competence is essential – Degree in Engineering, Agricultural Science, Valuation Surveying or other relevant qualification desirable.
- Minimum 5 years' experience, including experience in complex capital infrastructure projects involving many stakeholders.
- Proven ability as a communicator (written and verbal) and in conflict resolution and issues management.
- Previous experience in building and maintaining strategic relationships both internally and externally, using strong influencing skills to achieve business goals.
- Experience of developing and maintaining effective relationships with key stakeholders, in particular those associated with land ownership (e.g. Consulting Engineers Agronomists, Valuers, Legal Advisors, and other professional service providers).
- Excellent analytical and problem solving skills, coupled with the ability to generate and implement innovative technical solutions as required.
- Provide coaching in the development of the technical skills and abilities in others.
- A good understanding of business operations and the commercial viability and impact of technical / professional decisions on the performance of the organisation.
- Driver of high standards for individual, team and organisational accomplishment and delivering desired results.
- Proven track record with dealing with complex issues, proactively and in a timely fashion, along with the ability to communicate complex information to others.

**The closing date for receipt of applications for this vacancy is the 5<sup>th</sup> December, 2018**

Applications, including a current Curriculum Vitae should be emailed to: [recruit@ervia.ie](mailto:recruit@ervia.ie)

\*Please include the Reference Number for this Role when making an application\*